



Warranty Terms

- 1) We hereby guarantee that, unless otherwise specified, our products will not present any material or processing defects from the date of initial acquisition until two years later. If any defects emerge within the warranty period that stem from material, processing, or production errors, the product will be repaired, defective parts replaced, or the product wholly replaced according to our discretion free of material or labor costs for the buyer. We maintain the right to exchange defective parts with new or equivalent replacement parts. The place of execution of the warranty terms is our factory in Oberbueren, Switzerland or in one of our official service centers.
- 2) The duration of the warranty will not be extended or interrupted by a repair or exchange.
- 3) Exempt from the above mentioned warranty clauses are:
 - a) Regular maintenance, repairs or replacement of parts caused by common wear and tear (e.g., cables, florescent lights, CCFL lamps on exterior displays, and TFT monitors, etc.).
 - b) Errors and damages resulting from incorrect use, erroneous assembly or installation, deficient diligence, or external forces such as damages caused by collisions or jarring, damages through moisture, transport damages, damages of nature (rain, snow, fire, etc.), as well as repairs or alterations carried out by third parties.
 - c) Storage or operation of devices outside of the following temperatures:
 - Minimum and maximum storage temperature for LED and LCD displays (internal and external): -20°C — +80°C
 - Minimum and maximum storage temperature for other components, in particular TFT monitors: -20°C — +65°C
 - Maximum operation temperature for LED and LCD displays (internal and external): +65°
 - Maximum operation temperature for other components, in particular TFT monitors: +55°C

The best way to ensure the longest durability of our products as a multiple of the warranty time is to provide sufficient heating, ventilation, or air conditioning during installation. For electro-optical components, specifications regarding durability are set at 45°C.
 - d) Errors and damages resulting from alterations, adjustments or the refitting of devices for purposes other than those for which they were originally intended, without our explicit written permission.
 - e) Damage to property caused by product defects, damages though inconveniences, loss of products, loss of time, lost profits, lost business opportunities, infidelities, disturbances of business relationships, as well as economic losses.
 - f) Consequential losses resulting from the use of software produced or sold by us.
 - g) Transport costs, journey times and kilometer compensation, as they have already been calculated and accounted for.
- 4) The aforementioned warranty terms come into effect as of September 1, 2010 and replace all former versions.



- 5) If any individual aspects of these stipulations are negated or impossible to carry out, the validity of the remaining clauses remains untouched. The affected clause is to be adjusted but not removed.

GORBA AG / Gorba GmbH
Oberbüren / Hannover
Switzerland / Germany

September 1, 2010